Office Visit - Routine

An Independent Licensee of the Blue Cross and Blue Shield Association

Unified School District No. 229, Johnson County, State of Kansas

Health Benefit Plan Summary - SPIRA Care Plan - BlueSelect Plus Network

This Benefit Summary provides only highlights of the services covered by Blue Cross and Blue Shield of Kansas City (Blue KC). For Additional details, exclusions and limitations refer to your member certificate available at MyBlueKC.com.

General Plan Information		
Plan Type	Exclusive Provider Organization (EPO) Members receive all care from in-network providers except for emergency services. Nor emergency services received out-of-network will not be covered.	
Medical Network(s) A complete listing of network hospitals and physicians is available on MyBlueKC.com.	In Area: BlueSelect Plus Out-of-Area: BlueCard PPO/EPO	
Deductible – Embedded	In-Network Out-of-Network	
You must pay all the costs up to the Deductible amount before this plan begins to pay for covered services.	Individual: \$1,000 Family: \$3,000	Not covered
Coinsurance Applies only as specified in your contract. Coinsurance is noted in this summary where applicable.	In-Network	Out-of-Network
	Member Pays: 0% Plan Pays: 100%	Not covered
Out-of-Pocket Limits – Embedded	In-Network	Out-of-Network
The Out-of-Pocket Limit is the most you could pay during the Calendar Year for your share of the cost of covered services. These cost shares apply to the Out-of-Pocket Limit: Coinsurance, Deductibles, Copays Applies to: All Medical and Rx Cost Sharing	Individual: \$1,000 Family: \$3,000	Not covered
Blue KC 24-Hour Nurse Line Available 7 days a week, 365 days a year to help you with symptoms or answer health-related questions.	PH: 877-852-5422	
Blue Connect A dedicated team of Blue KC experts delivering superior healthcare customer service, that was designed to help you understand your benefits, find doctors, resolve claims and medica billing issues, and provide coaching for care questions and chronic conditions. Blue Connect Tier Level: Complete Care	PH: 816-395-2244 (local) or 1-888-890-4661 (toll free) Email: BlueConnect@bluekc.com	
Customer Service & Care Guide Services	Local: 913-29-SPIRA (77472) Toll Free: 877-33-SPIRA (77472)	
Plan Benefits - Medical		
When you visit a Spira Care Center	In-Network	Out-of-Network
Visits to a Spira Care Center include:	No member cost share	Not covered

 Office Visit – Urgent/Acute Chronic Disease Care (excluding drugs & equipment) Outpatient Mental Health, Behavioral Health, and Substance Abuse Services Included as part of office visit and no member cost share: Labs X-ray (basic diagnostic x-rays for fracture and other injuries or illness) Workers' Comp Your health coverage through any of the Blue Cross and Blue Shield of Kansas City plans, including Spira Care and Spira Care (HSA Eligible), cannot be used for an onthe-job or work-related injury or illness. However, members may have access to workers' compensation insurance paid for by their employers which may provide monetary benefits and/or medical care coverage for a work related injury or illness. Please speak with your human resources representative for more information. 		
Preventive Screenings & Immunizations (Children & Adults) Blue KC health plans include routine preventive benefits that are consistent with the guidelines developed by the United States Preventive Services Task Force (USPSTF), Health Resources and Services Administration (HRSA), and the Advisory Committee on Immunization Practices of the Centers for Disease Control and Prevention. Services must be billed with a primary diagnosis of preventive to be covered at 100%. Refer to your member certificate for additional details.	No member cost share	Not covered
When you visit another Physician's Office	In-Network	Out-of-Network
Physician		
Primary Care Physician (PCP) - An internist, family practitioner, general practitioner, or pediatrician.	Deductible, then no charge	Not covered
Specialist - Doctors of Medicine (MD), Doctors of Osteopathy (DO), except Primary Care Physicians, and other medical practitioners such as optometrists, psychologists and chiropractors.	Deductible, then no charge	Not covered
Other Services & Procedures performed in a provider's office and not included with an office visit	Deductible, then no charge	Not covered
Urgent Care Center	Deductible, then no charge	Not covered
Blue KC Virtual Care - Office Visit Virtual Care provided by Blue KC virtual care partner(s). All other virtual care services subject to applicable cost sharing.	No member cost share	Not applicable
Blue KC Virtual Care - Behavioral Health Therapy Virtual Care provided by Blue KC virtual care partner(s). All other virtual care services subject to applicable cost sharing.	Deductible, then no charge	Not applicable
Preventive Screenings & Immunizations (Children & Adults) Blue KC health plans include routine preventive benefits that are consistent with the guidelines developed by the United States Preventive Services Task Force (USPSTF), Health Resources and Services Administration (HRSA), and the Advisory Committee on Immunization Practices of the Centers for Disease Control and Prevention. Services must be billed with a primary diagnosis of preventive to be covered at 100%. Refer to your member certificate for additional details.	No member cost share	Not covered
Labs Performed in a Provider's Office/Independent Lab/Urgent Care Facility	Deductible, then no charge	Not covered

Allergy		
Allergy Testing	Deductible, then no charge	Not covered
Allergy Treatment	Deductible, then no charge	Not covered
When you need radiology services	In-Network	Out-of-Network
X-Ray	Deductible, then no charge	Not covered
Other Radiology Procedures (MRI, CT/PET Scans, MRA) Prior Authorization Policy Applies In-Network	Deductible, then no charge	Not covered
When you have out-patient surgery	In-Network	Out-of-Network
Outpatient Surgery Facility Fees Prior Authorization Policy Applies In-Network	Deductible, then no charge	Not covered
Physician (Surgeon) Services	Deductible, then no charge	Not covered
If you need immediate medical attention	In-Network	Out-of-Network
Urgent Care Center Office Visit	Deductible, then no charge	Not covered
Emergency Services Out-of-Network benefits are subject to the plan's allowable charge. Out-of-Network providers may bill the member for the remaining balance. See Certificate for details.	Deductible, then no charge	In-Network Deductible, then no charge
Ground Ambulance Out-of-Network benefits are subject to the plan's allowable charge. Out-of-Network providers may bill the member for the remaining balance. See Certificate for details.	Deductible, then no charge	In-Network Deductible, then no charge
Air Ambulance	Deductible, then no charge	In-Network Deductible, then no charge
If you have a hospital stay	In-Network	Out-of-Network
Hospital Facility Fees Prior Authorization Policy Applies In-Network	Deductible, then no charge	Not covered
Physician (Surgeon) Services	Deductible, then no charge	Not covered
If you need help recovering or have other special health needs	In-Network	Out-of-Network
Skilled Nursing Care Prior Authorization Policy Applies In-Network Maximum benefit of 30 Day(s)/Calendar Year for In-Network	Deductible, then no charge	Not covered
Home Health Services Prior Authorization Policy Applies In-Network Maximum benefit of 60 Visit(s)/Calendar Year for In-Network	Deductible, then no charge	Not covered
Physical Therapy Maximum benefit of 60 Visit(s)/Calendar Year for In-Network	Deductible, then no charge	Not covered
Occupational Therapy Combined with Physical Therapy Limits	Deductible, then no charge	Not covered

Skeletal Manipulation Combined with Physical Therapy Limits	Deductible, then no charge	Not covered
Speech Therapy Maximum benefit of 20 Visit(s)/Calendar Year for In-Network	Deductible, then no charge	Not covered
Hearing Therapy Combined with Speech Therapy Limits	Deductible, then no charge	Not covered
Durable Medical Equipment Prior Authorization Policy Applies In-Network	Deductible, then no charge	Not covered
Inpatient Hospice Services Prior Authorization Policy Applies In-Network Maximum benefit of 14 Day(s)/Lifetime for In-Network	Deductible, then no charge	Not covered
Home Hospice Services	Deductible, then no charge	Not covered
If you have behavioral health, or substance abuse needs	In-Network	Out-of-Network
Outpatient Mental Health, Behavioral Health, and Substance Abuse Services		
Office Visit	Deductible, then no charge	Not covered
Therapy	Deductible, then no charge	Not covered
Inpatient Mental Health, Behavioral Health, and Substance Abuse Services (Facility Fees) Prior Authorization Policy Applies In-Network	Deductible, then no charge	Not covered
Inpatient Mental Health, Behavioral Health, and Substance Abuse Services (Physician) Includes: Therapy & Other Services, partial hospitalizations	Deductible, then no charge	Not covered
Family Planning & Pregnancy	In-Network	Out-of-Network
Contraceptive Devices, Implants, and Injections See also pharmacy benefits.	No member cost share	Not covered
Elective Sterilization – Women	No member cost share	Not covered
Elective Sterilization – Men	No member cost share	Not covered
Maternity Dependent Daughters are not covered for maternity services	Covered	Not covered
Infertility and Impotency Diagnosis and Treatment Pharmacy Coverage: See Member Certificate for more details.	Deductible, then no charge	Not covered
Routine Vision Care	In-Network	Out-of-Network
Routine Eye Exam	Not covered	Not covered
General Pharmacy Information		
Retail Pharmacy Network(s)	RxPremier	
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A Specialty Pharmacy is one that provides specialized care for patients with complex chronic health conditions. Learn more about the drugs covered by your plens, drug category/tier, prior authorization and step therapy by reviewing your prescription drug list at MyBlueKC.com Copay Credit Accumulator Adjustment (CCAA) Specialty drug copay card dollars will not be included in your deductible and/or out-of-pocket limits. Only your true out-of-pocket costs will be applied to your deductible and/or out-of-pocket totals. Coutpatient Prescription Drug Deductible You must pay all the costs up to the Deductible amount before this plan begins to pay for covered services. Combined with Medical Deductible Not covered In-Network Combined with Medical Out-of-Pocket Limits The Out-of-Pocket Limit is the most you could pay during the Calendar Year for your share of the cost of covered services. Rx Savings Solutions A team of pharmacists and pharmacy technician will help you make sure you're getting the pest possible prioring for your medicines. Member support is available Monday – Friday. 7 a.m. to 7 p.m. CST. Plan Benefits – Pharmacy When you use a retail or specialty pharmacy Retail Pharmacy (Short-term supply: Up to 34 Days) Prug Tier 1: Generic / Generic Specialty Drug Tier 2: Preferred Brand / Non-Preferred Generic / Preferred Brand Specialty Prug Tier 3: Non-Preferred Brand / Non-Preferred Brand Specialty Prug Tier 3: Non-Preferred Brand / Non-Preferred Brand Specialty When you use a mail order pharmacy In-Network Out-of-Network In-Network Out-of-Network Not covered RxPremier: \$15 Copay/Fill, no Deductible Contraceptives – No member cost share RxPremier: \$50 Copay/Fill, no Deductible Contraceptives – No member cost share RxPremier: \$50 Copay/Fill, no Deductible Contraceptives – No member cost share RxPremier: \$50 Copay/Fill, no Deductible Contraceptives – No member cost share In-Network Out-of-Network	Prescription Drug List Learn more about the drugs covered by your plan, drug category/tier, prior authorization and step therapy by reviewing your prescription drug list at MyBlueKC.com	Premium Formulary	
Illinits, Only your true out-of-pocket costs will be applied to your deductible and/or out-of-pocket totals. In-Network	chronic health conditions. Learn more about the drugs covered by your plan, drug category/tier, prior authorization and step therapy by reviewing your prescription drug list at		
You must pay all the costs up to the Deductible amount before this plan begins to pay for covered services. Combined with Medical Deductible Not covered Combined with Medical Deductible Not covered In-Network Combined with Medical Deductible Not covered In-Network Combined with Medical Deductible Not covered Not covered In-Network Combined with Medical Out-of-Pocket Limits Not covered Register online at MyBlueKC.com and stay up-to-date on cost saving opportunities. Email: info@rxsavingsllc.com PH: 1-800-268-4476 PH: 1-800-268-4476 Pharmacy When you use a retail or specialty pharmacy Pung Tier 1: Generic / Generic Specialty Drug Tier 2: Preferred Brand / Non-Preferred Brand Specialty Program (Mail Order supply: Between 35-102 Days) Drug Tier 1: Generic Program (Mail Order supply: Between 35-102 Days) Drug Tier 2: Preferred Brand / Non-Preferred Generic Prug Tier 2: Preferred Brand / Non-Preferred Generic St Copay/Fill, no Deductible Contraceptives – No member cost share Not covered	Copay Credit Accumulator Adjustment (CCAA)		
Combined with Medical Deductible Not covered Outpatient Prescription Drug Out-of-Pocket Limits The Out-of-Pocket Limit is the most you could pay during the Calendar Year for your share of the cost of covered services. Rx Savings Solutions A team of pharmacists and pharmacy technician will help you make sure you're getting the best possible pricing for your medicines. Member support is available Monday – Friday, 7 a.m. to 7 p.m. CST. Plan Benefits – Pharmacy When you use a retail or specialty pharmacy Retail Pharmacy (Short-term supply: Up to 34 Days) Drug Tier 1: Generic / Generic Specialty Drug Tier 2: Preferred Brand / Non-Preferred Generic / Preferred Brand Specialty RxPremier: \$15 Copay/Fill, no Deductible Contraceptives – No member cost share RxPremier: \$50 Copay/Fill, no Deductible, then no charge Not covered S15 Copay/Fill, no Deductible Contraceptives – No member cost share Not covered S15 Copay/Fill, no Deductible Contraceptives – No member cost share Not covered	Outpatient Prescription Drug Deductible You must pay all the costs up to the Deductible amount before this plan begins to pay for	In-Network	Out-of-Network
The Out-of-Pocket Limit is the most you could pay during the Calendar Year for your share of the cost of covered services. Combined with Medical Out-of-Pocket Limits Not covered Rx Savings Solutions A team of pharmacists and pharmacy technician will help you make sure you're getting the best possible pricing for your medicines. Member support is available Monday – Friday, 7 a.m. to 7 p.m. CST. Plan Benefits – Pharmacy When you use a retail or specialty pharmacy Retail Pharmacy (Short-term supply: Up to 34 Days) Drug Tier 1: Generic / Generic Specialty Drug Tier 2: Preferred Brand / Non-Preferred Generic / Preferred Brand Specialty Program Sier online at MyBlueKC.com and stay up-to-date on cost saving opportunities. Email: info@ixsavingsllc.com Ph: 1-800-268-4476 RxPremier: \$15 Copay/Fill, no Deductible Contraceptives – No member cost share RxPremier: \$50 Copay/Fill, no Deductible Contraceptives – No member cost share RxPremier: Deductible, then no charge Not covered Not covered When you use a mail order pharmacy Mail Order Pharmacy (Mail Order supply: Between 35-102 Days) Drug Tier 1: Generic Drug Tier 2: Preferred Brand / Non-Preferred Generic \$15 Copay/Fill, no Deductible Contraceptives – No member cost share \$15 Copay/Fill, no Deductible Contraceptives – No member cost share \$15 Copay/Fill, no Deductible Contraceptives – No member cost share Prug Tier 2: Preferred Brand / Non-Preferred Generic \$15 Copay/Fill, no Deductible Contraceptives – No member cost share Not covered Not covered Not covered		Combined with Medical Deductible	Not covered
Rx Savings Solutions A team of pharmacists and pharmacy technician will help you make sure you're getting the best possible pricing for your medicines. Member support is available Monday – Friday, 7 a.m. to 7 p.m. CST. Plan Benefits – Pharmacy When you use a retail or specialty pharmacy Prug Tier 2: Preferred Brand / Non-Preferred Brand Specialty Preferred Brand Specialty RxPremier: \$15 Copay/Fill, no Deductible Contraceptives – No member cost share Prug Tier 1: Generic Prug Tier 1: Generic Preferred Brand / Non-Preferred Brand Specialty Prug Tier 3: Non-Preferred Brand / Non-Preferred Brand Specialty Prug Tier 3: Generic Preferred Brand / Non-Preferred Brand Specialty Prug Tier 3: Non-Preferred Brand / Non-Preferred Brand Specialty Prug Tier 1: Generic Preferred Brand / Non-Preferred Brand Specialty Prug Tier 1: Generic Preferred Brand / Non-Preferred Brand Specialty Prug Tier 1: Generic Preferred Brand / Non-Preferred Brand Specialty Prug Tier 1: Generic Preferred Brand / Non-Preferred Brand Specialty Prug Tier 2: Preferred Brand / Non-Preferred Generic	Outpatient Prescription Drug Out-of-Pocket Limits The Out-of-Pocket Limit is the most you could pay during the Calendar Year for your share	In-Network	Out-of-Network
A team of pharmacists and pharmacy technician will help you make sure you're getting the best possible pricing for your medicines. Member support is available Monday – Friday. 7 a.m. to 7 p.m. CST. Plan Benefits – Pharmacy When you use a retail or specialty pharmacy Provided in the provided in the provided in the possibility of	of the cost of covered services.	Combined with Medical Out-of-Pocket Limits	Not covered
When you use a retail or specialty pharmacy Retail Pharmacy (Short-term supply: Up to 34 Days) Drug Tier 1: Generic / Generic Specialty RxPremier: \$15 Copay/Fill, no Deductible Contraceptives – No member cost share Drug Tier 2: Preferred Brand / Non-Preferred Generic / Preferred Brand Specialty RxPremier: \$50 Copay/Fill, no Deductible RxPremier: \$50 Copay/Fill, no Deductible RxPremier: Deductible, then no charge Not covered Not covered Not covered In-Network Mail Order Pharmacy (Mail Order supply: Between 35-102 Days) Drug Tier 1: Generic \$15 Copay/Fill, no Deductible Contraceptives – No member cost share Not covered	best possible pricing for your medicines. Member support is available Monday – Friday, 7	Email: info@rxsavingsllc.com	
Retail Pharmacy (Short-term supply: Up to 34 Days) Drug Tier 1: Generic / Generic Specialty RxPremier: \$15 Copay/Fill, no Deductible Contraceptives – No member cost share RxPremier: \$50 Copay/Fill, no Deductible Not covered RxPremier: \$50 Copay/Fill, no Deductible Not covered RxPremier: Deductible, then no charge Not covered RxPremier: Deductible Out-of-Network RxPremier: S15 Copay/Fill, no Deductible Out-of-Network	Plan Benefits – Pharmacy		
Drug Tier 1: Generic / Generic Specialty RxPremier: \$15 Copay/Fill, no Deductible Contraceptives – No member cost share Prug Tier 2: Preferred Brand / Non-Preferred Generic / Preferred Brand Specialty RxPremier: \$50 Copay/Fill, no Deductible Not covered	When you use a retail or specialty pharmacy	In-Network	Out-of-Network
Drug Tier 2: Preferred Brand / Non-Preferred Generic / Preferred Brand Specialty Drug Tier 3: Non-Preferred Brand / Non-Preferred Brand Specialty RxPremier: \$50 Copay/Fill, no Deductible Not covered Not green in the no charge of the n	Retail Pharmacy (Short-term supply: Up to 34 Days)		
Drug Tier 3: Non-Preferred Brand / Non-Preferred Brand Specialty When you use a mail order pharmacy Mail Order Pharmacy (Mail Order supply: Between 35-102 Days) Drug Tier 1: Generic \$15 Copay/Fill, no Deductible Contraceptives – No member cost share Drug Tier 2: Preferred Brand / Non-Preferred Generic \$125 Copay/Fill, no Deductible Not covered	Drug Tier 1: Generic / Generic Specialty		Not covered
When you use a mail order pharmacy Mail Order Pharmacy (Mail Order supply: Between 35-102 Days) Drug Tier 1: Generic \$15 Copay/Fill, no Deductible Contraceptives – No member cost share Drug Tier 2: Preferred Brand / Non-Preferred Generic \$125 Copay/Fill, no Deductible Not covered	Drug Tier 2: Preferred Brand / Non-Preferred Generic / Preferred Brand Specialty	RxPremier: \$50 Copay/Fill, no Deductible	Not covered
Mail Order Pharmacy (Mail Order supply: Between 35-102 Days) Drug Tier 1: Generic \$15 Copay/Fill, no Deductible Contraceptives – No member cost share Drug Tier 2: Preferred Brand / Non-Preferred Generic \$125 Copay/Fill, no Deductible Not covered	Drug Tier 3: Non-Preferred Brand / Non-Preferred Brand Specialty	RxPremier: Deductible, then no charge	Not covered
Drug Tier 1: Generic \$15 Copay/Fill, no Deductible Contraceptives – No member cost share Not covered Drug Tier 2: Preferred Brand / Non-Preferred Generic \$125 Copay/Fill, no Deductible Not covered	When you use a mail order pharmacy	In-Network	Out-of-Network
Contraceptives – No member cost share Drug Tier 2: Preferred Brand / Non-Preferred Generic \$125 Copay/Fill, no Deductible Not covered	Mail Order Pharmacy (Mail Order supply: Between 35-102 Days)		
	Drug Tier 1: Generic		Not covered
Drug Tier 3: Non-Preferred Brand Deductible, then no charge Not covered	Drug Tier 2: Preferred Brand / Non-Preferred Generic	\$125 Copay/Fill, no Deductible	Not covered
	Drug Tier 3: Non-Preferred Brand	Deductible, then no charge	Not covered

ID: 2640440687, Group: 14274000 5 | 7

Discrimination is Against the Law

Blue KC complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Blue KC does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Blue KC:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - OWritten information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - o Information written in other languages

If you need these services, contact Customer Service, 844-395-7126 (Toll free), languagehelp@bluekc.com.

If you believe that Blue KC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the Appeals Department, PO Box 419169, Kansas City, MO 64141-6169, 816-395-3537, TTY: 816-842-5607, APPEALS@bluekc.com. You can file a grievance in person or by mail, or email. If you need help filing a grievance, the Appeals Department is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

If you, or someone you're helping, has questions about Blue KC, you have the right to get help and information in your language at no cost. To talk to an interpreter, call 1-877-410-6716.

Spanish: Si usted, o alguien a quien usted está ayudando, tiene preguntas acerca de Blue KC, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 1-877-410-6716.

Chinese: 如果您, 或是您正在協助的對象, 有關於 Blue KC方面的問題, 您 有權利免費以您的母語得到幫助和訊息。洽詢一位翻譯員, 請撥電話1-877-410-6716.

Vietnamese: Nếu quý vị, hay người mà quý vị đang giúp đỡ, có câu hỏi về Blue KC, quý vị sẽ có quyền được giúp và có thêm thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, xin gọi 1-877-410-6716.

German: Falls Sie oder jemand, dem Sie helfen, Fragen zum Blue KC haben, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 1-877-410-6716 an.

Korean: 만약 귀하 또는 귀하가 돕고 있는 어떤 사람이 [Blue KC]에 관해서 질문이 있다면 귀하는 그러한 도움과 정보를 귀하의 언어로 비용 부담없이 얻을 수 있는 권리가 있습니다. 그렇게 통역사와 얘기하기 위해서는1-877-410-6716 로 전화하십시오.

Serbo-Croatian: Ukoliko Vi ili neko kome Vi pomažete ima pitanje o Blue KC, imate pravo da besplatno dobijete pomoć i informacije na Vašem jeziku. Da biste razgovarali sa prevodiocem, nazovite 1-877-410-6716.

Arabic:

إن كان لديك أو لدى شخص تساعده أسئلة بخصوص Blue KC ، فلديك الحق في الحصول على المساعدة والمعلومات الضرورية بلغتك من دون اية تكلفة. للتحدث مع مترجم اتصل بـ 6716-877-1-8.

Russian: Если у вас или лица, которому вы помогаете, имеются вопросы по поводу Blue KC, то вы имеете право на бесплатное получение помощи и информации на вашем языке. Для разговора с переводчиком позвоните по телефону 1-877-410-6716.

French: Si vous, ou quelqu'un que vous êtes en train d'aider, a des questions à propos de Blue KC, vous avez le droit d'obtenir de l'aide et l'information dans votre langue à aucun coût. Pour parler à un interprète, appelez 1-877-410-6716.

Tagalog: Kung ikaw, o ang iyong tinutulangan, ay may mga katanungan tungkol sa Blue KC, may karapatan ka na makakuha ng tulong at impormasyon sa iyong wika ng walang gastos. Upang makausap ang isang tagasalin, tumawag sa 1-877-410-6716.

Laotian: ຖ້າທ່ານ, ຫຼື ຄົນ ່ທທ່ານກຳລັງຊ່ວຍເຫຼື ອ, ມ ໍຄາຖາມກ່ຽວກັບ Blue KC, ທ່ານມ ິສດ ່ທຈະໄດ້ຮັບການຊ່ວຍເຫຼື ອແລະໍຂ້ ມູ ນຂ່າວສານ ່ທເປັ ນພາສາຂອງທ່ານໍ ່ບມ ຄຳໃຊ້ຈ່າຍ. ການໂອ້ລົມກັບນາຍພາສາ, ໃຫ້ ໂທຫາ 1-877-410-6716.

Pennsylvanian Dutch: "Wann du hoscht en Froog, odder ebber, wu du helfscht, hot en Froog baut Blue KC, hoscht du es Recht fer Hilf un Information in deinre eegne Schprooch griege, un die Hilf koschtet nix. Wann du mit me Interpreter schwetze witt, kannscht du 1-877-410-6716 uffrufe.

Persian:

اگر شما، یا کسی که شما به او کمک میکنید ، سوال در مورد Blue KC ، داشته باشید حق این را دارید که کمکو اطالعات به زبان خود را به طور رایگان دریافت نمایید 6716-6716-1-877-1. تماس حاصل نمایید .

Cushite: Isin yookan namni biraa isin deeggartan Blue KC irratti gaaffii yo qabaattan, kaffaltii irraa bilisa haala ta'een afaan keessaniin odeeffannoo argachuu fi deeggarsa argachuuf mirga ni qabdu. Nama isiniif ibsu argachuuf, lakkoofsa bilbilaa 1-877-410-6716 tiin bilbilaa.

Portuguese: Se você, ou alguém a quem você está ajudando, tem perguntas sobre o Blue KC, você tem o direito de obter ajuda e informação em seu idioma e sem custos. Para falar com um intérprete, ligue para 1-877-410-6716.

For TTY services, please call 1-816-842-5607.



An Independent Licensee of the Blue Cross and Blue Shield Association