An Independent Licensee of the Blue Cross and Blue Shield Association

Unified School District No. 229, Johnson County, State of Kansas

## Health Benefit Plan Summary - HDHP PPO PLAN - Preferred-Care Blue Network

This Benefit Summary provides only highlights of the services covered by Blue Cross and Blue Shield of Kansas City (Blue KC). For Additional details, exclusions and limitations refer to your member certificate available at <a href="MyBlueKC.com">MyBlueKC.com</a>.

General Plan Information		
Plan Type	Preferred Provider Organization (PPO)  Members can receive services from any hospital or physician, but receive greater benefits when using in-network providers.  This plan is an HSA Qualified High Deductible Health Plan.  Services rendered at Out-of-Network providers are subject to Out-of-Network allowables as stated in your contract, and balance billing may occur.	
Medical Network(s) A complete listing of network hospitals and physicians is available on MyBlueKC.com.	In Area: Preferred-Care Blue Out-of-Area: BlueCard PPO/EPO	
Deductible – Embedded  You must pay all the costs up to the Deductible amount before this plan begins to pay for covered services.	In-Network	Out-of-Network
	Individual: \$3,300 Family: \$8,250	Individual: \$3,300 Family: \$8,250
Coinsurance  The amount the plan pays for covered services is based on the allowed amount. If an out- of-network provider charges more than the allowed amount, you may have to pay the difference.	In-Network	Out-of-Network
	Member Pays: 0% Plan Pays: 100%	Member Pays: 20% Plan Pays: 80%
Out-of-Pocket Limits – Embedded  The Out-of-Pocket Limit is the most you could pay during the Calendar Year for your share of the cost of covered services.  These cost shares apply to the Out-of-Pocket Limit: Coinsurance, Deductibles, Copays Applies to: All Medical and Rx Cost Sharing	In-Network	Out-of-Network
	Individual: \$3,300 Family: \$8,250	Individual: \$6,600 Family: \$16,500
Blue Connect  A dedicated team of Blue KC experts delivering superior healthcare customer service, that was designed to help you understand your benefits, find doctors, resolve claims and medical billing issues, and provide coaching for care questions and chronic conditions.  Blue Connect Tier Level: Advanced Support	PH: 816-395-2244 (local) or 1-888-890-4661 (toll free) Email: BlueConnect@bluekc.com	

Physician   Phys	Plan Benefits - Medical		
Primary Care Physician (PCP) - An internist, family practitioner, general practitioner, or pediatrician.         Deductible, then no charge         20% Coinsurance after Deductible pediatrician.           Total Care PCP - A primary care provider recognized for delivering high quality, holistic patient care. Articipating Total Care network providers can be found in the Provider Directory with the Total Care designation.         Deductible, then no charge         Not applicable           Specialist - Doctors of Medicine (MD). Doctors of Osteopathy (DO), except Primary Care Physicalans, and other medical practitioners such as optometrists, psychologists and chiropractors.         Deductible, then no charge         20% Coinsurance after Deductible           Other Services & Procedures performed in a provider's office and not included with an office visit and office visit of virtual Care partner(s). All other virtual care services subject to applicable cost sharing.         Deductible, then no charge         Not applicable           Blue KC Nettual Care - Behavioral Health Therapy Virtual Care provided by Blue KC virtual care partner(s). All other virtual care services subject to applicable cost sharing.         Deductible, then no charge         Not applicable           Proventive Screenings & Immunizations (Children & Adults)         Not applicable of virtual Care of Children & Adults)         <	When you visit a health care provider's office or clinic	In-Network	Out-of-Network
patient care. Participating Total Care network providers can be found in the Provider Directory with the Total Care designation.  Specialist - Doctors of Medicine (MD), Doctors of Osteopathy (DO), except Primary Care Physicians, and other medical practitioners such as optometrists, psychologists and chiropractors.  Other Services & Procedures performed in a provider's office and not included with an office visit  Urgent Care Center  Blue KC virtual Care - Office Visit  Virtual Care provided by Blue KC virtual care partner(s). All other virtual care services subject to applicable cost sharing.  Blue KC Virtual Care - Behavioral Health Therapy  Virtual Care provided by Blue KC virtual care partner(s). All other virtual care services subject to applicable cost sharing.  Blue KC Virtual Care - Behavioral Health Therapy  Virtual Care provided by Blue KC virtual care partner(s). All other virtual care services subject to applicable cost sharing.  Preventive Screenings & Immunizations (Children & Adults)  Blue KC health plans include routine preventive benefits that are consistent with the guidelines developed by the United States Preventive Services and Institute to Centers for Disease Control and Prevention. Services and Institute to Centers for Disease Control and Prevention. Services and be Billed with a primary diagnosis of preventive to be covered at 100%. Refer to your member certificate for additional details.  Labs Performed in a Provider's Office/Independent Lab/Urgent Care Facility  Allergy Testing  Allergy Testing  Allergy Treatment  Deductible, then no charge  20% Coinsurance after Deductible  When you need radiology services  In-Network  Out-of-Network  When you have out-patients surgery  Deductible, then no charge  20% Coinsurance after Deductible  Physician (Surgery) Services  Deductible, then no charge  20% Coinsurance after Deductible  Deductible, then no charge  20% Coinsurance after Deductible  Deductible, then no charge  20% Coinsurance after Deductible  Deductible, then no charge  20% Coins	Primary Care Physician (PCP) - An internist, family practitioner, general practitioner, or	Deductible, then no charge	20% Coinsurance after Deductible
Physicians, and other medical practitioners such as optometrists, psychologists and chiropractors.  Other Services & Procedures performed in a provider's office and not included with an office visit  Other Services & Procedures performed in a provider's office and not included with an office visit  Organt Care Center  Deductible, then no charge  Deductible, then no charge  Not applicable  Not applicable  Not applicable  Not applicable  Not applicable  Deductible, then no charge  Not applicable  Not applicable  Not applicable  Not applicable  Deductible, then no charge  Not applicable  Not applicable on the applicable of	patient care. Participating Total Care network providers can be found in the Provider	Deductible, then no charge	Not applicable
Urgent Care Center  Blue KC Virtual Care - Office Visit Virtual Care provided by Blue KC virtual care partner(s). All other virtual care services subject to applicable cost sharing.  Blue KC Virtual Care - Behavioral Health Therapy Virtual Care provided by Blue KC virtual care partner(s). All other virtual care services subject to applicable cost sharing.  Blue KC Virtual Care - Behavioral Health Therapy Virtual Care provided by Blue KC virtual care partner(s). All other virtual care services subject to applicable cost sharing.  Preventive Screenings & Immunizations (Children & Adults) Blue KC health plans include routine preventive benefits that are consistent with the guidelines developed by the United States Preventives Screenings After Preventive Screenings After Deductible  When you need radiology services.  When you need radiology Procedures (MRI, CT/PET Scans, MRA) Prior Authorization Policy Applies  When you have out-patient surgery  Use of the Contest of the Contest of Consurance after Deductible  Virtual Care provided by Blue KC virtual care partner(s). All other virtual care services subject to applicable cost sharing.  Deductible, then no charge  20% Coinsurance after Deductible  Deductible, then no charge  20% Coinsurance after Deductible  Deductible, then no charge  20% Coinsurance after Deductible  Virtual Care - Behavioral Health Therapy  Deductible, then no charge  20% Coinsurance after Deductible  Virtual Care - Behavioral Health Therapy  Deductible, then no charge  De	Physicians, and other medical practitioners such as optometrists, psychologists and	Deductible, then no charge	20% Coinsurance after Deductible
Blue KC Virtual Care - Office Visit Virtual Care provided by Blue KC virtual care partner(s). All other virtual care services subject to applicable cost sharing.  Blue KC Virtual Care - Behavioral Health Therapy Virtual Care provided by Blue KC virtual care partner(s). All other virtual care services subject to applicable cost sharing.  Blue KC Health plans include routine preventive benefits that are consistent with the guidelines developed by the United States Preventive Services Task Force (USPSTF), Health Resources and Services Administration (HRSA), and the Advisory Committee on Immunization Practices of the Centers for Disease Control and Prevention, Services must be billed with a primary diagnosis of preventive to be covered at 100%. Refer to your member certificate for additional details.  Labs Performed in a Provider's Office/Independent Lab/Urgent Care Facility Allergy Allergy Treatment Deductible, then no charge 20% Coinsurance after Deductible  When you need radiology services  In-Network Out-of-Network When you have out-patient surgery  Outpatient Surgery Facility Fees Prior Authorization Policy Applies  Physician (Surgeon) Services  In-Network Deductible, then no charge 20% Coinsurance after Deductible		Deductible, then no charge	20% Coinsurance after Deductible
Virtual Care provided by Blue KC virtual care partner(s). All other virtual care services subject to applicable cost sharing.  Blue KC Virtual Care - Behavioral Health Therapy Virtual Care provided by Blue KC virtual care partner(s). All other virtual care services subject to applicable cost sharing.  Preventive Screenings & Immunizations (Children & Adults) Blue KC health plans include routine preventive benefits that are consistent with the guidelines developed by the United States Preventive Services Task Force (USPSTF), Health Resources and Services Administration (HRSA), and the Advisory Committee on Immunization Practices of the Centers for Disease Control and Prevention. Services must be billed with a primary diagnosis of preventive to be covered at 100%. Refer to your member certificate for additional details.  Labs Performed in a Provider's Office/Independent Lab/Urgent Care Facility Allergy Testing Allergy Treatment Deductible, then no charge 20% Coinsurance after Deductible When you need radiology services In-Network Deductible, then no charge 20% Coinsurance after Deductible  Other Radiology Procedures (MRI, CT/PET Scans, MRA) Prior Authorization Policy Applies  When you have out-patient surgery In-Network Out-of-Network Out-of-Network Outpatient Surgery Facility Fees Prior Authorization Policy Applies  Physician (Surgeon) Services  If you need immediate medical attention	Urgent Care Center	Deductible, then no charge	20% Coinsurance after Deductible
Virtual Care provided by Blue KC virtual care partner(s). All other virtual care services subject to applicable cost sharing.  Preventive Screenings & Immunizations (Children & Adults) Blue KC health plans include routine preventive benefits that are consistent with the guidelines developed by the United States Preventive Screenices Task Force (USPSTF), Health Resources and Services Administration (HRSA), and the Advisory Committee on Immunization Practices of the Centers for Disease Control and Prevention. Services must be billed with a primary diagnosis of preventive to be covered at 100%. Refer to your member certificate for additional details.  Labs Performed in a Provider's Office/Independent Lab/Urgent Care Facility Allergy Allergy Testing Allergy Treatment  When you need radiology services  In-Network  Deductible, then no charge 20% Coinsurance after Deductible When you need radiology services  In-Network  Out-of-Network  Out-of-Network  Out-of-Network  Out-of-Network  Out-of-Network  Prior Authorization Policy Applies  Physician (Surgeon) Services  In-Network  Deductible, then no charge 20% Coinsurance after Deductible	Virtual Care provided by Blue KC virtual care partner(s). All other virtual care services	Deductible, then no charge	Not applicable
Blue KC health plans include routine preventive benefits that are consistent with the guidelines developed by the United States Preventive Services Task Force (USPSTF), Health Resources and Services Administration (HRSA), and the Advisory Committee on Immunization Practices of the Centers for Disease Control and Prevention. Services must be billed with a primary diagnosis of preventive to be covered at 100%. Refer to your member certificate for additional details.  Labs Performed in a Provider's Office/Independent Lab/Urgent Care Facility  Allergy Allergy Testing Deductible, then no charge Deductible, then no charge 20% Coinsurance after Deductible  Allergy Treatment Deductible, then no charge	Virtual Care provided by Blue KC virtual care partner(s). All other virtual care services	Deductible, then no charge	Not applicable
Allergy Testing Deductible, then no charge 20% Coinsurance after Deductible Mhen you need radiology services In-Network Deductible, then no charge 20% Coinsurance after Deductible  When you need radiology Services Deductible, then no charge 20% Coinsurance after Deductible  Out-of-Network Deductible, then no charge 20% Coinsurance after Deductible  Deductible, then no charge 20% Coinsurance after Deductible  In-Network Deductible, then no charge Deductible, then no charge  In-Network Dut-of-Network Deductible, then no charge 20% Coinsurance after Deductible  Deductible, then no charge Deductible, then no charge 20% Coinsurance after Deductible  Deductible, then no charge Deductible, then no charge Deductible, then no charge Deductible then no charge In-Network Deductible then no charge	Blue KC health plans include routine preventive benefits that are consistent with the guidelines developed by the United States Preventive Services Task Force (USPSTF), Health Resources and Services Administration (HRSA), and the Advisory Committee on Immunization Practices of the Centers for Disease Control and Prevention. Services must be billed with a primary diagnosis of preventive to be covered at 100%. Refer to your	No member cost share	20% Coinsurance after Deductible
Allergy Testing  Deductible, then no charge  Deductible, then no charge  20% Coinsurance after Deductible  When you need radiology services  In-Network  Deductible, then no charge  20% Coinsurance after Deductible  Unt-of-Network  Deductible, then no charge  Other Radiology Procedures (MRI, CT/PET Scans, MRA)  Prior Authorization Policy Applies  When you have out-patient surgery  In-Network  Deductible, then no charge  Deductible, then no charge  20% Coinsurance after Deductible  The Network  Out-of-Network  Deductible, then no charge  Prior Authorization Policy Applies  Physician (Surgeon) Services  In-Network  Deductible, then no charge  20% Coinsurance after Deductible  The Network  Deductible, then no charge  20% Coinsurance after Deductible  In-Network  Out-of-Network	Labs Performed in a Provider's Office/Independent Lab/Urgent Care Facility	Deductible, then no charge	20% Coinsurance after Deductible
When you need radiology servicesIn-NetworkOut-of-NetworkX-RayDeductible, then no charge20% Coinsurance after DeductibleOther Radiology Procedures (MRI, CT/PET Scans, MRA) Prior Authorization Policy AppliesDeductible, then no charge20% Coinsurance after DeductibleWhen you have out-patient surgeryIn-NetworkOut-of-NetworkOutpatient Surgery Facility Fees Prior Authorization Policy AppliesDeductible, then no charge20% Coinsurance after DeductiblePhysician (Surgeon) ServicesDeductible, then no charge20% Coinsurance after DeductibleIf you need immediate medical attentionIn-NetworkOut-of-Network		Deductible, then no charge	20% Coinsurance after Deductible
X-Ray  Deductible, then no charge  Other Radiology Procedures (MRI, CT/PET Scans, MRA)  Prior Authorization Policy Applies  When you have out-patient surgery  Outpatient Surgery Facility Fees  Prior Authorization Policy Applies  Deductible, then no charge  Deductible, then no charge  Out-of-Network  Deductible, then no charge  20% Coinsurance after Deductible  Outpatient Surgery Facility Fees  Prior Authorization Policy Applies  Physician (Surgeon) Services  Deductible, then no charge  20% Coinsurance after Deductible  In-Network  Out-of-Network	Allergy Treatment	Deductible, then no charge	20% Coinsurance after Deductible
Other Radiology Procedures (MRI, CT/PET Scans, MRA) Prior Authorization Policy Applies  When you have out-patient surgery Outpatient Surgery Facility Fees Prior Authorization Policy Applies  Deductible, then no charge Prior Authorization Policy Applies  Physician (Surgeon) Services  Deductible, then no charge Deductible, then no charge 20% Coinsurance after Deductible Deductible, then no charge 20% Coinsurance after Deductible In-Network  Out-of-Network	When you need radiology services	In-Network	Out-of-Network
Prior Authorization Policy Applies  When you have out-patient surgery  Outpatient Surgery Facility Fees Prior Authorization Policy Applies  Physician (Surgeon) Services  Deductible, then no charge  Deductible, then no charge  20% Coinsurance after Deductible  Deductible, then no charge  20% Coinsurance after Deductible  In-Network  Out-of-Network	X-Ray	Deductible, then no charge	20% Coinsurance after Deductible
Outpatient Surgery Facility Fees       Deductible, then no charge       20% Coinsurance after Deductible         Prior Authorization Policy Applies       Deductible, then no charge       20% Coinsurance after Deductible         Physician (Surgeon) Services       Deductible, then no charge       20% Coinsurance after Deductible         If you need immediate medical attention       In-Network       Out-of-Network		Deductible, then no charge	20% Coinsurance after Deductible
Prior Authorization Policy Applies  Physician (Surgeon) Services  Deductible, then no charge  20% Coinsurance after Deductible  If you need immediate medical attention  In-Network  Out-of-Network	When you have out-patient surgery	In-Network	Out-of-Network
If you need immediate medical attention  In-Network  Out-of-Network	, , , , , , , , , , , , , , , , , , , ,	Deductible, then no charge	20% Coinsurance after Deductible
	Physician (Surgeon) Services	Deductible, then no charge	20% Coinsurance after Deductible
Urgent Care Center Office Visit Deductible, then no charge 20% Coinsurance after Deductible	If you need immediate medical attention	In-Network	Out-of-Network
	Urgent Care Center Office Visit	Deductible, then no charge	20% Coinsurance after Deductible

Emergency Services Out-of-Network benefits are subject to the plan's allowable charge. Out-of-Network providers may bill the member for the remaining balance. See Certificate for details.	Deductible, then no charge	In-Network Deductible, then no charge
Ground Ambulance Out-of-Network benefits are subject to the plan's allowable charge. Out-of-Network providers may bill the member for the remaining balance. See Certificate for details.	Deductible, then no charge	In-Network Deductible, then no charge
Air Ambulance	Deductible, then no charge	In-Network Deductible, then no charge
If you have a hospital stay	In-Network	Out-of-Network
Hospital Facility Fees Prior Authorization Policy Applies	Deductible, then no charge	20% Coinsurance after Deductible
Physician (Surgeon) Services	Deductible, then no charge	20% Coinsurance after Deductible
If you need help recovering or have other special health needs	In-Network	Out-of-Network
Skilled Nursing Care Prior Authorization Policy Applies Maximum benefit of 30 Day(s)/Calendar Year for In-Network and Out-of-Network	Deductible, then no charge	20% Coinsurance after Deductible
Home Health Services Prior Authorization Policy Applies Maximum benefit of 60 Visit(s)/Calendar Year for In-Network and Out-of-Network	Deductible, then no charge	20% Coinsurance after Deductible
Physical Therapy Maximum benefit of 60 Visit(s)/Calendar Year for In-Network and Out-of-Network	Deductible, then no charge	20% Coinsurance after Deductible
Occupational Therapy Combined with Physical Therapy Limits	Deductible, then no charge	20% Coinsurance after Deductible
Skeletal Manipulation Prior Authorization Policy Applies Out-of-Network Combined with Physical Therapy Limits	Deductible, then no charge	20% Coinsurance after Deductible
Speech Therapy Maximum benefit of 20 Visit(s)/Calendar Year for In-Network and Out-of-Network	Deductible, then no charge	20% Coinsurance after Deductible
Hearing Therapy Combined with Speech Therapy Limits	Deductible, then no charge	20% Coinsurance after Deductible
Durable Medical Equipment Prior Authorization Policy Applies	Deductible, then no charge	20% Coinsurance after Deductible
Inpatient Hospice Services Prior Authorization Policy Applies Maximum benefit of 14 Day(s)/Lifetime for In-Network and Out-of-Network	Deductible, then no charge	20% Coinsurance after Deductible
Home Hospice Services	Deductible, then no charge	20% Coinsurance after Deductible
If you have behavioral health, or substance abuse needs	In-Network	Out-of-Network
Outpatient Mental Health, Behavioral Health, and Substance Abuse Services Office Visit	Deductible, then no charge	20% Coinsurance after Deductible

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Inpatient Mental Health, Behavioral Health, and Substance Abuse Services (Facility Fees) Prior Authorization Policy Applies	Deductible, then no charge	20% Coinsurance after Deductible
Inpatient Mental Health, Behavioral Health, and Substance Abuse Services (Physician) Includes: Therapy & Other Services, partial hospitalizations	Deductible, then no charge	20% Coinsurance after Deductible
Family Planning & Pregnancy	In-Network	Out-of-Network
Contraceptive Devices, Implants, and Injections See also pharmacy benefits.	No member cost share	20% Coinsurance after Deductible
Elective Sterilization – Women	No member cost share	20% Coinsurance after Deductible
Elective Sterilization – Men	Deductible, then no charge	20% Coinsurance after Deductible
Maternity Dependent Daughters are not covered for maternity services	Covered	Covered
Infertility and Impotency Diagnosis and Treatment Pharmacy Coverage: See Member Certificate for more details.	Deductible, then no charge	20% Coinsurance after Deductible
Routine Vision Care	In-Network	Out-of-Network
Routine Eye Exam	Not covered	Not covered
General Pharmacy Information		
Retail Pharmacy Network(s)	RxPremier	
Prescription Drug List  Learn more about the drugs covered by your plan, drug category/tier, prior authorization and step therapy by reviewing your prescription drug list at <a href="MyBlueKC.com">MyBlueKC.com</a>	Premium Formulary	
Specialty Pharmacy A Specialty Pharmacy is one that provides specialized care for patients with complex chronic health conditions. Learn more about the drugs covered by your plan, drug category/ tier, prior authorization and step therapy by reviewing your prescription drug list at <a href="MyBlueKC.com">MyBlueKC.com</a>	OptumRx Specialty Services PH: 1-855-427-4682	
Copay Credit Accumulator Adjustment (CCAA)	Specialty drug copay card dollars will not be included in your deductible and/or out-of-pocket limits. Only your true out-of-pocket costs will be applied to your deductible and/or out-of-pocket totals.	
Outpatient Prescription Drug Deductible  You must pay all the costs up to the Deductible amount before this plan begins to pay for	In-Network	Out-of-Network
covered services.	Combined with Medical Deductible	Combined with Medical Deductible
Outpatient Prescription Drug Out-of-Pocket Limits  The Out-of-Pocket Limit is the most you could pay during the Calendar Year for your share	In-Network	Out-of-Network
of the cost of covered services.		

Deductible, then no charge

20% Coinsurance after Deductible

Therapy

A team of pharmacists and pharmacy technician will help you make sure you're getting the best possible pricing for your medicines. Member support is available Monday – Friday, 7 a.m. to 7 p.m. CST.	Email: info@rxsavingsllc.com  PH: 1-800-268-4476	
Rx Rewards Incentive Program	The Rx Rewards program offers incentives for switching to lower cost prescription alternatives. Log in to <a href="MyBlueKC.com">MyBlueKC.com</a> to find qualifying prescriptions. Contact Rx Savings Solutions at 1-800-268-4476.	
Plan Benefits – Pharmacy		
When you use a retail or specialty pharmacy	In-Network	Out-of-Network
Retail Pharmacy (Short-term supply: Up to 34 Days)		
Drug Tier 1: Generic / Generic Specialty	<b>RxPremier:</b> Deductible, then no charge Contraceptives – No member cost share	Deductible, then \$12 Copay/Fill, then 50% Coinsurance
Drug Tier 2: Preferred / Preferred Specialty	RxPremier: Deductible, then no charge	Deductible, then \$60 Copay/Fill, then 50% Coinsurance
Drug Tier 3: Non-Preferred / Non-Preferred Specialty	RxPremier: Deductible, then no charge	Deductible, then \$80 Copay/Fill, then 50% Coinsurance
Retail Pharmacy (Long-term supply: Between 35-102 Days)		
Drug Tier 1: Generic / Generic Specialty	RxPremier: Deductible, then no charge	Deductible, then \$30 Copay/Fill, then 50% Coinsurance
Drug Tier 2: Preferred / Preferred Specialty	RxPremier: Deductible, then no charge	Deductible, then \$150 Copay/Fill, then 50% Coinsurance
Drug Tier 3: Non-Preferred / Non-Preferred Specialty	RxPremier: Deductible, then no charge	Deductible, then \$200 Copay/Fill, then 50% Coinsurance
When you use a mail order pharmacy	In-Network	Out-of-Network
Mail Order Pharmacy (Mail Order supply: Between 35-102 Days)		
Drug Tier 1: Generic	Deductible, then no charge Contraceptives – No member cost share	Deductible, then \$24 Copay/Fill, then 50% Coinsurance
Drug Tier 2: Preferred	Deductible, then no charge	Deductible, then \$120 Copay/Fill, then 50% Coinsurance
Drug Tier 3: Non-Preferred	Deductible, then no charge	Deductible, then \$160 Copay/Fill, then 50%

Register online at <a href="MyBlueKC.com">MyBlueKC.com</a> and stay up-to-date on cost saving opportunities.

Coinsurance

**Rx Savings Solutions** 

## Discrimination is Against the Law

Blue Cross and Blue Shield of Kansas City (Blue KC) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Si usted, o alguien a quien usted está ayudando, tiene preguntas acerca de Blue KC, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 1-844-395-7126.

如果您,或是您正在協助的對象,有關於 Blue KC 方面的問題,您 有權利免費以您的母語得到幫助和訊息。洽詢一位翻譯員,請撥電話1-844-395-7126.

## Blue KC:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact Customer Service, 844-395-7126 (Toll free), languagehelp@bluekc.com.



An Independent Licensee of the Blue Cross and Blue Shield Association

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