



I AM A SPIRA CARE (HSA ELIGIBLE) MEMBER, WHAT CAN I EXPECT?

Spira Care is a combined care and insurance offering developed by Blue Cross and Blue Shield of Kansas City (Blue KC) and designed by members from start to finish to provide comprehensive, integrated primary care. We recognized that for many people, a Health Savings Account (HSA), offering is very important. That led us to create Spira Care (HSA Eligible), a novel, simple, predictable option that provides affordable, convenient Care Center visits paired with a Health Savings Account.

As a Spira Care (HSA Eligible) member, you may incur an affordable charge (\$60) for an office visit at a Spira Care Center. Once you have met your deductible any future healthcare services provided at a Spira Care Center are at no additional cost to you.

BEFORE YOUR VISIT:

- As part of the enrollment process, you received your member ID card, a welcome letter and member guide outlining the benefits of Spira Care with instructions to register for the Patient Portal (MySpiraCare.com).
- You are identified as a Spira Care (HSA Eligible) member on your member ID card, with the HSA Eligible language in the upper right corner of your member ID card itself.
- When you arrive at the Care Center, the Care Guide will have previously verified eligibility and plan information.
- As a Spira Care (HSA Eligible) member, please be aware that you may incur an affordable charge (\$60) for an office visit at a Spira Care Center.
 - Once you have met your deductible, any future healthcare services performed at a Spira Care Center are at no additional cost.
 - All preventive services are 100 percent covered.
- No payment is taken prior to the service being rendered or the claim being processed by Blue KC. We want to ensure you are only billed for the appropriate amount for services received at the Care Center.

DURING YOUR VISIT:

As a Spira Care (HSA Eligible) member, you have access to comprehensive and convenient benefits like routine preventive care, adult/pediatric primary care, chronic condition management, behavioral health consultations, digital x-rays, lab draws, access to a team of Care Guides and more.

AFTER YOUR VISIT:

- Care summaries and lab results are available for review within the Patient Portal (MySpiraCare.com).
- Claims are filed to Blue KC for the services rendered in the Spira Care Centers. Any non-preventive services will be assigned the \$60 affordable charge to your Spira Care (HSA Eligible) member



deductible until your deductible is satisfied. Once your deductible is satisfied, any other covered service performed at a Spira Care Center will be at no additional cost.

- You will receive a paper billing statement in the mail and an email stating that a billing statement is ready for your review in the Patient Portal (MySpiraCare.com).
- You have the following options to pay your bill by credit card:
 - Login to your Patient Portal at MySpiraCare.com.
 - Visit QuickPayPortal.com. You will need the QuickPay Code listed on your billing statement to complete the transaction.
 - At the Care Center, using the iPads to pay using the Patient or QuickPay Portals.
 - We strongly recommend you pay your bill online however you can mail your payment using the coupon from your billing statement. Checks should be made payable to SPIRA CARE and include your account number on the check.

Billing Statement - QuickPay Portal option



Guarantor Name John Sample
Patient Account # XXXXXXXXXXXX
Statement Date 01/16/19

Your Account Status

We do not have your insurance information on file. This balance is your responsibility.

Payment Due

\$60.00

Due Upon Receipt

Choose a Payment Method



Pay Online
Recommended

Make a secure online payment: www.quickpayportal.com
QuickPay Code: XXXXXXXXXXXX



Mail Payment

Mail your payment with the coupon below.
Make checks payable to: SPIRA CARE.
Please include your account # on the check.

Questions? Have a question about your balance, or need to update your insurance information with us? Call 877-337-7472



Thank you for choosing SPIRA CARE

Please pay your bill on line at MySpiraCare.com. Thanks for your prompt payment Pay Online! Its Fast and its Free! At Spira Care we are committed to providing you with comprehensive and convenient services along with a free and secure on line bill pay option. To pay your bill online visit MySpiraCare.com and click on the Pay Online button. Thank you for your prompt attention and payment. We look forward to seeing you again at one of our Care Centers



Enjoy the ease and security of paperless statements.
Sign up today on the Patient Portal:
<https://16552-2.portal.athenahealth.com/>

[detailed summary >](#)

Detach this coupon and return with your payment



SPIRA CARE
PO BOX 14099
BELFAST ME 04915

Pay Online At QuickPay

www.quickpayportal.com | QuickPay Code: Y43T-981P-4CR1-MDR

Due Date	Patient Account #
Upon Receipt	XXXXXXXXXXXX
Amount Due	Amount Enclosed
\$60.00	

Make checks payable: SPIRA CARE. Please include your account # on the check and use the return envelope provided for faster processing.



KANSAS CITY MO 64133-1190




SPIRA CARE
ATTN # 24269K
PO BOX 14000
BELFAST ME 04915-4033



Check box if insurance or patient information has changed.
Please indicate change on reverse side.

At MySpiraCare.com but not registered? No problem. A member can make a one-time payment using the QuickPay option on the left side of the portal.



 Dial 911 in the case of a medical emergency

Welcome to the Spira Care Patient Portal!

Make a One-Time Payment

QuickPay Code, Statement ID, or Access Code

[Where can I find my code?](#)

By clicking **Make a Payment**, you represent that you are authorized to address the patient's billing matters.

Make a Payment

Sign In to Your Account

Email address

Password

[Forgot your password?](#) **Sign In**


New to Spira? Go here to register: SpiraCare.com/Register

Or call a Care Guide at 877-33-SPIRA Monday-Friday, 8:00 a.m. to 5:00 p.m.

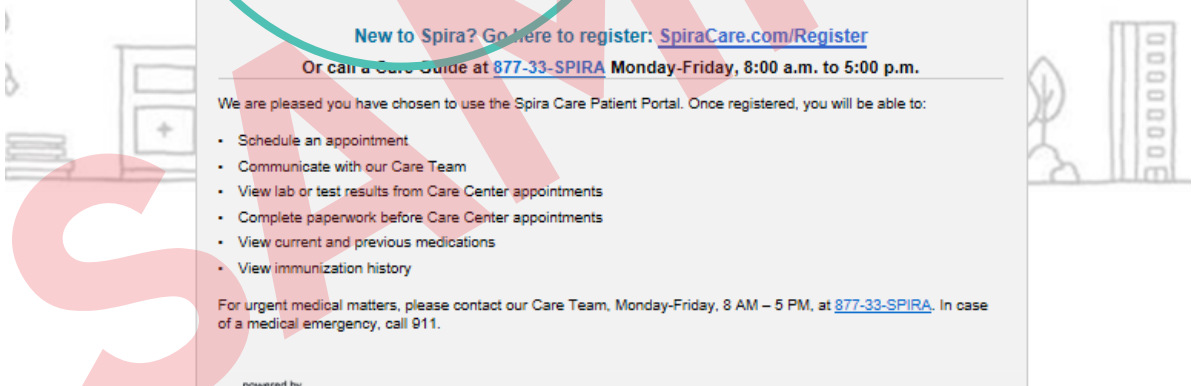
We are pleased you have chosen to use the Spira Care Patient Portal. Once registered, you will be able to:

- Schedule an appointment
- Communicate with our Care Team
- View lab or test results from Care Center appointments
- Complete paperwork before Care Center appointments
- View current and previous medications
- View immunization history

For urgent medical matters, please contact our Care Team, Monday-Friday, 8 AM – 5 PM, at [877-33-SPIRA](tel:877-33-SPIRA). In case of a medical emergency, call 911.

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You can pay your bill once logged into the Patient Portal (MySpiraCare.com) by clicking on the BILLING tab, BILL PAY.

A screenshot of the Spira Care Patient Portal. The page is titled "Billing / Bill Pay" and features a left-hand navigation menu with options like Home, Appointments, Messages, Billing, My Health, Tasks and Tools, and My Profile. The "Billing" menu item is highlighted with a blue bar and a green circle. Below the navigation menu, the main content area displays the "Billing / Bill Pay" heading, a contact number for provider questions, and a section for "Charges" with the text "Bill and account information will be listed here." The page footer includes the Athenahealth logo and links for FAQ, Feedback, Privacy Practice, and Website Privacy. A large, semi-transparent "SAMPLE" watermark is overlaid diagonally across the center of the page.

Welcome, [Inbox](#) [Compose](#) [Sign Out](#)

Home

Appointments

Messages

Billing

- Bill Pay
- Payment History
- Payment Methods
- Statements
- Closed Charges

My Health

Tasks and Tools

My Profile

Billing / Bill Pay

Have a question about your bill? Please call your provider's office at [\(913\) 297-7472](tel:9132977472).

Spira Care members with a Health Savings Account may incur an affordable and predictable charge for an office visit. If you would like to pay your bill online, you may do so by clicking above.

Charges

Bill and account information will be listed here.

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