

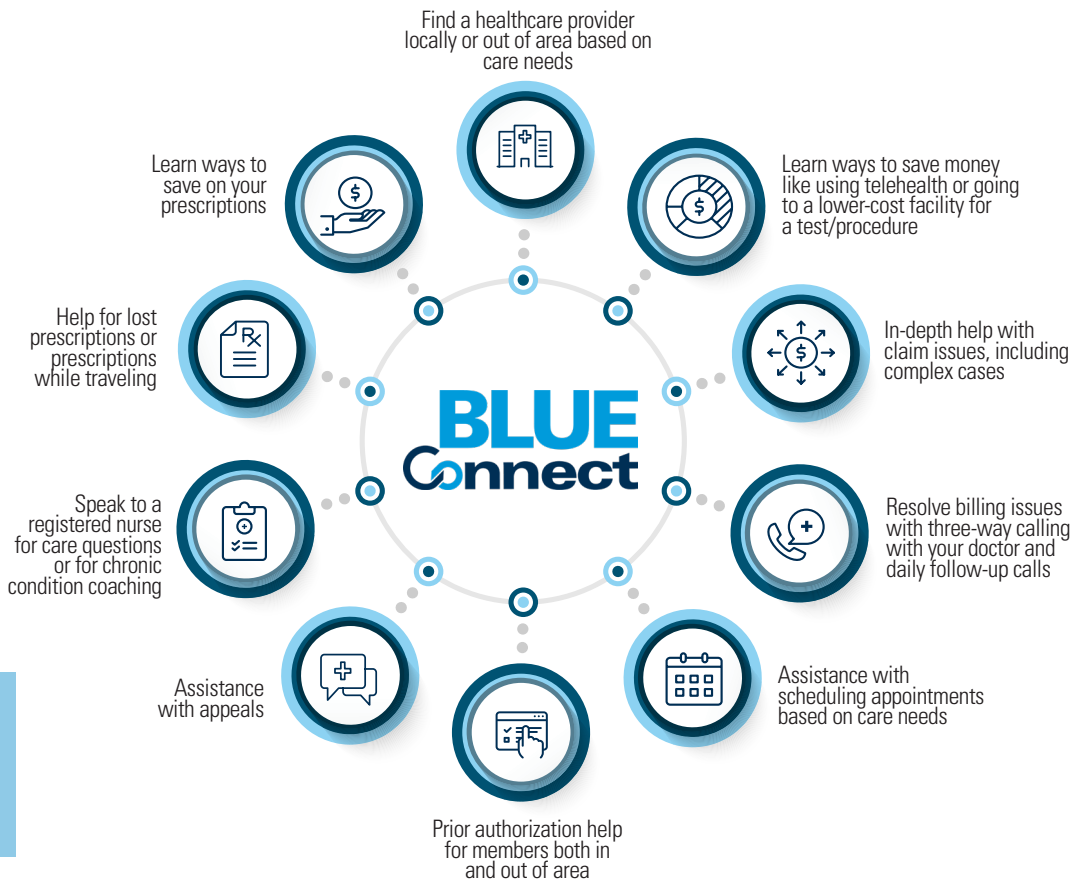
MEET BLUE CONNECT

A dedicated team of experts making health insurance simple for you

We are a local team—dedicated to you

The Blue Connect concierge team delivers superior healthcare customer service that was designed around you, for you. This expanded approach to Blue KC's award-winning customer service covers everything you've come to rely on, but now connects you with even more information to provide a truly personalized experience for all your healthcare needs.

HERE ARE JUST SOME OF THE WAYS BLUE CONNECT CAN HELP YOU:



CALL OR EMAIL US

1-816-395-3380 (local)

1-833-275-5112 (toll free)

Monday - Friday

8 a.m. - 5 p.m. CST

BlueConnect@BlueKC.com

24/7 SUPPORT WHEN YOU NEED IT:

NURSE LINE (care questions): 1-877-852-5422

TELEHEALTH: (mobile/online doctor visits):
Download Amwell mobile app or visit Amwell.com (be sure to select Blue KC from the plan drop-down list)



MEET US

CUSTOMER SERVICE LIAISONS



CUSTOMER ADVOCATES



REGISTERED NURSE



CLAIMS RESEARCH ANALYST

PLUS BEHIND-THE-SCENE-SUPPORT SO YOU STAY CONNECTED WITH US

- Case Managers
- Pharmacy Teams
- Claims & Billing Teams
- Medical Management Team
- Appeals Team